

Ordering Information

Orders must have an assigned purchase order number. Fabral is not able to process any order until a purchase order number has been assigned.

All panels are sold and priced to the lineal inch but invoiced on a per piece basis.

Trim and flashings are sold, priced and invoiced by the piece.

Accessory items are sold, priced and invoiced by the unit of measure of the packaged item.

Minimum Order: \$500.00 retail. Orders less than \$500.00 are subject to extended lead times and will be charged a \$50.00 freight charge. Contact Customer Service for more information.

Associate Ordering Instructions: Prices listed are retail prices. Please confirm with Customer Service that the requested panel is available in the requested color. Lead times are listed below under delivery options and are dependent on the minimum order price.

SOS#:

Vendor	28906
Panel	89103
Trim & Accessory	89106

Please fax orders to: 800-901-3707 **Call in orders to:** 800-681-2184

Email orders to: lowes@fabral.com

Delivery Options

Most Fabral products can be delivered within 7 - 10 business days.

Overnight service for some accessory items is available - consult Fabral for availability and additional freight charges.

All Fabral products are shipped via a covered flatbed truck. Please consult your Fabral Customer Service Rep for your store's schedule, specialty panel production, order cut-off and load days.

Cancellation & Return Policy

Special orders are manufactured to the customer's specifications and are ordered to exact length and color requested.

All special orders should be confirmed with the consumer before being placed with Fabral.

Fabral will, at the stores request, send panel and/or color samples. Please call Customer Service to place your order.

Order may not be cancelled after entering production.

Special orders **may not** be returned to Fabral. If there is an error in the shipment at the fault of Fabral, the order will be evaluated and corrected.